COMMONWEALTH OF MASSACHUSETTS SUPERIOR COURT DEPARTMENT

PLYMOUTH, ss.	
Mark Bland, Sr., on behalf of himself and all others similarly situated,)))
Plaintiff,)
v.) C.A. No. 1983CV01151
Great Lakes Educational Loan Services, Inc.)))
Defendant.)))

[PROPOSED] FINAL APPROVAL ORDER AND JUDGMENT

WHEREAS, on November 29, 2022, a Preliminary Approval Order was entered by the Court preliminarily approving the proposed Settlement pursuant to the terms of the class action Settlement Agreement between Plaintiff Mark Bland, Sr. and Defendant Great Lakes Educational Loan Services, Inc. ("Great Lakes") and directing that notice be given to the Settlement Class;

WHEREAS, pursuant to the notice requirements set forth in the Settlement Agreement and in the Preliminary Approval Order, the Settlement Class was notified of the terms of the proposed Settlement, of the right of members of the Settlement Class to be heard at a Final Approval Hearing to determine, inter alia: (1) whether the terms and conditions of the Settlement Agreement are fair, reasonable and adequate for the release of the claims contemplated by the Settlement Agreement; and (2) whether judgment should be entered dismissing this Action with prejudice;

WHEREAS, a declaration of compliance with the provisions of the Settlement Agreement and Preliminary Approval Order relating to notice was filed with the Court as prescribed in the Preliminary Approval Order. Class Members were therefore notified of their right to appear at the

Final Approval Hearing in support of or in opposition to the proposed Settlement, the Fee Award to Class Counsel, and the payment of an Incentive Award.

NOW, THEREFORE, the Court having heard the presentation of Class Counsel and Counsel for Great Lakes, having reviewed all of the submissions presented with respect to the proposed Settlement, having determined that the Settlement is fair, adequate and reasonable, having considered the Fee Award application made by Class Counsel and the application for Incentive Award to the Settlement Class Representative, and having reviewed the materials in support thereof, and good cause appearing:

THIS COURT FINDS AND ORDERS AS FOLLOWS:

- 1. The capitalized terms used in this Final Approval Order and Judgment shall have the same meaning as defined in the Settlement Agreement except as may otherwise be indicated.
- 2. The Court has jurisdiction over the subject matter of this Action and over all claims raised therein and all Parties thereto, including the Settlement Class.
- 3. The Court hereby approves the Settlement, including the plans for implementation and distribution of the settlement relief, and finds that the Settlement is, in all respects, fair, reasonable and adequate to the Class Members in light of the complexity, expense and duration of litigation and the risks involved in establishing liability and damages, and in maintaining the class action through trial and appeal. The settlement as set forth in the Settlement Agreement was arrived at as a result of arms-length negotiations conducted in good faith by counsel for the parties and is supported by the Settlement Class Representative. Furthermore, the relief provided under the Settlement Agreement constitutes fair value given in exchange for the Releases of claims against the Released Parties. In approving the Settlement, the Court has also considered the submissions and arguments of the parties.
- 4. The Parties shall effectuate the Settlement Agreement in accordance with its terms. The Settlement Agreement and every term and provision thereof shall be deemed incorporated herein as if explicitly set forth and shall have the full force of an order of this Court.

- 5. The Court deems as valid: (1) the 14 untimely claims which were otherwise complete and valid, and (2) the 28 unsigned claims which were otherwise timely and valid and which the administrator matched to Settlement Class Members. (See March 23, 2023, Declaration of Frank Cordova par. 9).
- 6. The Settlement Class, which will be bound by the Settlement Agreement and this Final Approval Order and Judgment hereon, shall include all members of the Settlement Class as defined in the Settlement Agreement.
- 7. In this order, "Class Period" means the period from October 28, 2015, through the date of the Preliminary Approval Order.
- 8. For purposes of the Settlement and this Final Approval Order and Judgment, the Court hereby certifies the following Settlement Class:

All Persons residing or living in the Commonwealth of Massachusetts at any point during the Class Period to whom Great Lakes, within the Class Period, initiated in excess of two communications via telephone in a seven-day period regarding a debt to their residence, cellular telephone, or other provided telephone number.

The Court readopts and incorporates herein by reference its preliminary conclusions as to the satisfaction of Rule 23 set forth in the Preliminary Approval Order and notes again that because this certification of the Class is in connection with the Settlement rather than litigation, the Court need not address any issues of manageability that may be presented by certification of the class proposed in the Settlement.

- 9. For purposes of Settlement only, Plaintiff is certified as representative of the Settlement Class and Class Counsel is appointed counsel to the Settlement Class. The Court concludes that Class Counsel and the Settlement Class Representative have fairly and adequately represented the Settlement Class with respect to the Settlement.
- 10. Notwithstanding the certification of the foregoing Settlement Class and appointment of the Settlement Class Representative for purposes of effecting the Settlement, if this Final Approval Order and Judgment is reversed on appeal or the Settlement is terminated or is not consummated for any reason, the foregoing certification of the Settlement Class and

appointment of the Settlement Class Representative shall be void and of no further effect, and the parties to the proposed Settlement shall be returned to the status each occupied before entry of this Final Approval Order and Judgment without prejudice to any legal argument that any of the parties to the Settlement might have asserted but for the Settlement.

- Agreement and effectuated pursuant to the Preliminary Approval Order, was the best notice practicable under the circumstances, was reasonably calculated to provide and did provide due and sufficient notice to the Settlement Class of the pendency of the Action, certification of the Settlement Class for settlement purposes only, the existence and terms of the Settlement Agreement, and of their right to object and to appear at the Final Approval Hearing, and satisfied the requirements of the Massachusetts Rules of Civil Procedure, the Massachusetts Declaration of Rights, the United States Constitution, due process, and other applicable law.
- 12. The Settlement Agreement is, in all respects, fair, reasonable and adequate, is in the best interests of the Settlement Class, and is therefore approved.
- 13. All Persons who have not made their objections to the Settlement in the manner provided in the Settlement Agreement are deemed to have waived any objections by appeal, collateral attack, or otherwise.
- 14. Within the time period set forth in Section III(4), of the Settlement Agreement, the cash distributions provided for in the Settlement Agreement shall be paid to the various Settlement Class members submitting Valid Claim Forms, pursuant to the terms and conditions of the Settlement Agreement.
- 15. Upon the Effective Date, all members of the Settlement Class, by operation of this Final Approval Order and Judgment, have fully, finally and forever released, relinquished and discharged the Released Parties from the Released Claims as specified in the Release set forth in Section V of the Settlement Agreement.
- 16. Plaintiff and each Settlement Class Member are hereby permanently barred and enjoined from filing, commencing, prosecuting, maintaining, intervening in, participating in,

conducting or continuing, either directly or in any other capacity, any action or proceeding in any court, agency, arbitration, tribunal or jurisdiction, asserting any claims released pursuant to the Settlement Agreement, or seeking an award of damages, fees, or costs of any kind or nature whatsoever and pursuant to any authority or theory whatsoever, relating to or arising from the Action or the Settlement Agreement. In addition, Plaintiff and each Settlement Class Member are hereby enjoined from asserting as a defense, including as a setoff or for any other purpose, any argument that if raised as an independent claim would be a Released Claim.

- 17. The terms of the Settlement Agreement, this Final Approval Order and Judgment to be entered hereon shall have maximum res judicata, collateral estoppel, and all other preclusive effect in any and all claims for relief, causes of action, suits, petitions, demands in law or equity, or any allegations of liability, damages, debts, contracts, agreements, obligations, promises, attorney's fees, costs, interest or expenses which were or could have been asserted in the Action or are in any way related to calls at issue in the Action.
- Agreement, the Settlement which it reflects and all acts, statements, documents or proceedings relating to the Settlement are not, and shall not be construed as, used as, or be deemed to be evidence of, an admission by or against Great Lakes of any fault, wrongdoing, or liability on the part of Great Lakes or of the validity or certifiability for litigation of any claims that have been, or could have been, asserted in the Action. This Final Approval Order and Judgment, the Settlement, or any settlement communications shall not be offered or received in evidence in any action or proceeding, or be used in any way as an admission or concession or evidence of any liability or wrongdoing of any nature or that Plaintiff, any Settlement Class Member, or any other Person has suffered any damage; *provided, however,* that the Settlement, this Final Approval Order and Judgment to be entered hereon may be filed in any action by Great Lakes or Settlement Class Members seeking to enforce the Settlement or the Judgment by injunctive or other relief, or to assert defenses including, but not limited to, res judicata, collateral estoppel, release, good faith settlement, or any theory of claim preclusion or issue preclusion or similar defense or

counterclaim. The Settlement's terms shall be forever binding on, and shall have res judicata and

preclusive effect in, all pending and future lawsuits or other proceedings as to Released Claims

and other prohibitions set forth in this Final Approval Order and Judgment that are maintained by,

or on behalf of, the Settlement Class Members or any other Person subject to the provisions of this

Order.

19. The above-captioned Action is hereby dismissed in its entirety with prejudice.

Without affecting the finality of this Final Approval Order and Judgment in any way, the Court

reserves jurisdiction over all matters relating to the interpretation, administration, implementation,

effectuation and enforcement of this Final Approval Order and Judgment and the Settlement.

Let judgment be entered accordingly.

DATED: 4/6, 2023

By: Bran S. CLENNY

Associate Justice of the Superior Court